

econocom

Responsible Digital Entrepreneur

GRADING PROCEDURE

GRADING PROCEDURE - Laptop/Desktop/Smartphone/Tablets - Desktops – tablets - smartphones

In our warehouse, every device that enters is subject to a well-defined procedure known as 'Preparation for Reuse.' Here's the step-by-step process for each device upon its reception:

- 1. Serial Number Scanning:** We begin by scanning the serial number of each device.
- 2. Visual Cosmetic Inspection:** Devices undergo a visual cosmetic inspection, which is graded as follows:
 - 1. Grade A:** Devices in this category proceed through the process without the need for pictures (as they meet the highest cosmetic standards).
 - 2. Grade B, C & D:** For devices falling into these grades, a series of pictures are taken to document specific cosmetic imperfections. These pictures are stored for transparent discussions.
- 3. Functionality Test:** Following the inspection, a functionality test is performed to ensure the device operates as intended.
- 4. Secure Data Erasure:** All data on the device is securely destroyed, and a data destruction certificate is generated to ensure GDPR compliance and protect the previous owner's/user's data.
- 5. Corporate Identification and Logo Removal:** Any corporate identification, logos, or tags are removed from the device.

Our meticulous procedure ensures that every device is thoroughly assessed, both cosmetically and functionally, and that data privacy regulations are upheld throughout the process.

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GRADE A (normal wear and tear)

Grade A

The device must be fully functional.

This category includes minor, expected wear and tear that occurs due to regular use and is considered acceptable. It typically does not significantly affect the Laptop/Desktop/Smartphone/Tablet's value. Examples might include light scratches on the casing or minor keyboard wear.

Not Acceptable:

Any damage beyond very minimal wear and tear.

Deep scratches, gouges, or dents affect the appearance of the Laptop/Desktop/Smartphone/Tablet.

Significant keyboard damage that hampers typing.

Stains, spills, or discoloration on the screen or body.

Failure to return all original accessories.

Broken and/or missing parts (e.g. TFT, cover plate, media door, hinge, missing key caps, optical disk drive or USB ports)

Security marking/stickers that are permanent and cannot be removed

Battery level must be above 80%

Reference : 100% of the market value

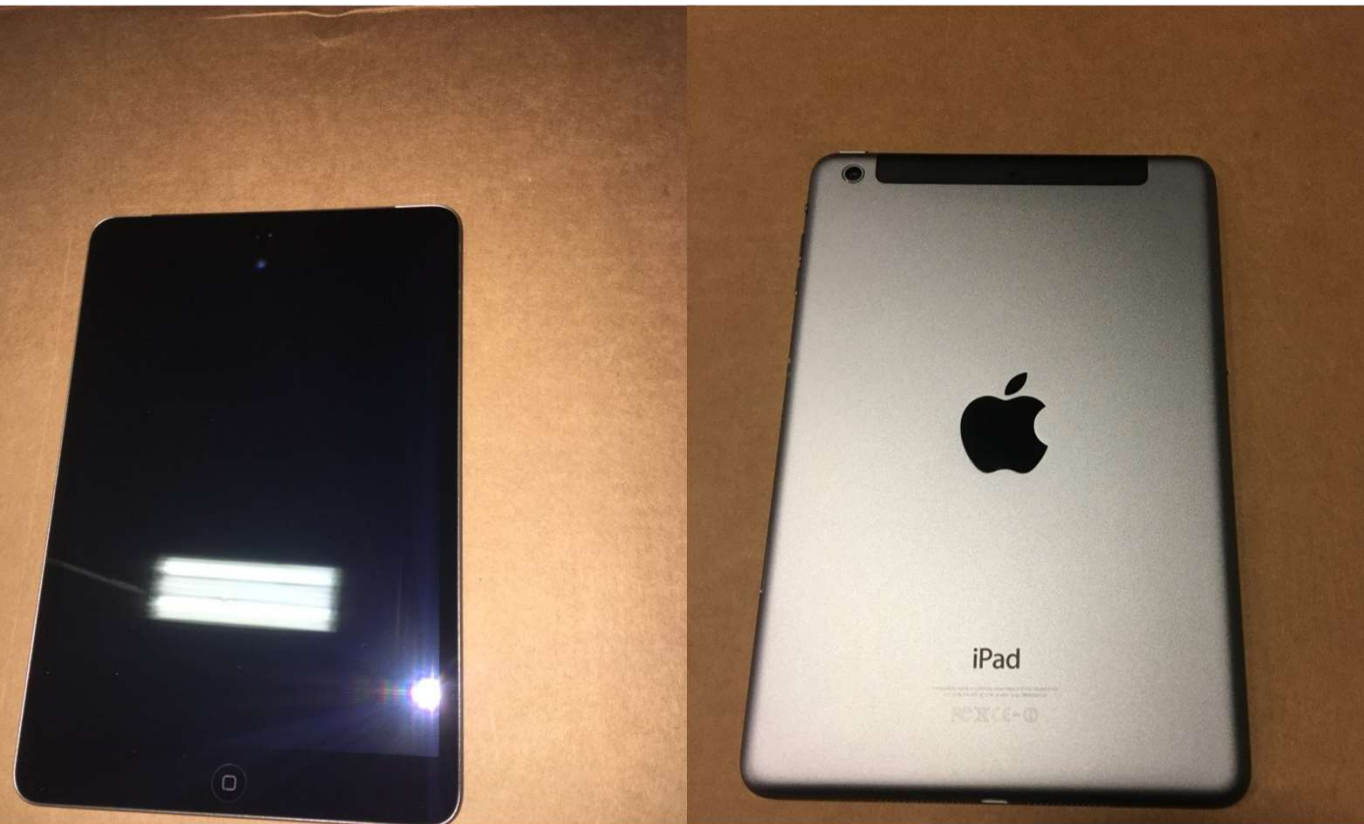
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GRADE A



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GRADE A



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GRADE B (minor damages)

Grade B:

The device must be fully functional.

Minor damages refer to noticeable but repairable issues that go beyond normal wear and tear. Examples include usage marks on the keyboard or small scratches, small dent at the bottom (only PC, not smartphone). These damages can be repaired without incurring excessively high costs.

Not Acceptable:

Any level of screen damage, including minor cracks.
Missing or damaged keys on the keyboard.
Cosmetic dents or structural damage.
Damage to ports or connectors affecting functionality.
Unauthorized stickers or labels causing damage.
Damage to the touchpad or trackpad.
Failure to return all original accessories.
Battery level must be above 70%

Value loss: 25%-35% of market value

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GRADE B



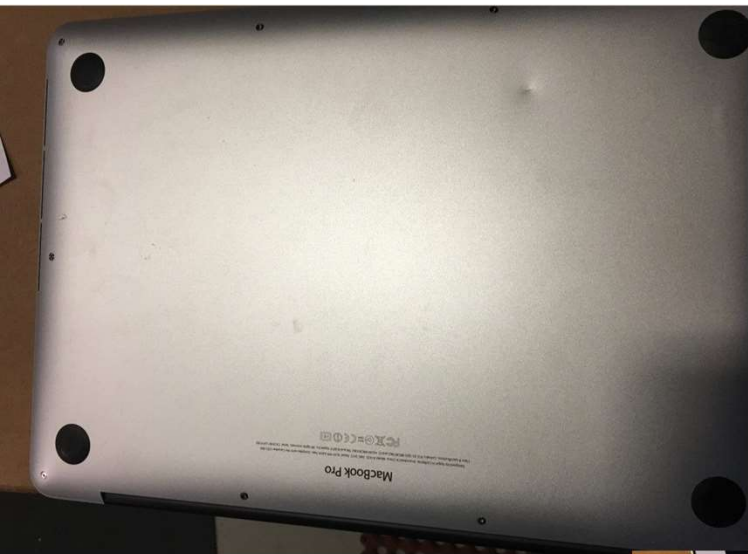
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GRADE B



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GRADE C (major damages)

Grade C

The device must be fully functional.
Major damages involve substantial, often irreparable issues that significantly reduce the Laptop/Desktop/Smartphone/Tablet's value and functionality. Examples include severe screen damage, small moisture damages, or components issues. Repairing these damages is expensive and can result in a substantial depreciation of the Laptop/Desktop/Smartphone/Tablet's value.

Not Acceptable:

Extensive liquid damage.
Motherboard failure.
Severe structural damage.
Damage that compromises security features.
Any damage requiring costly, extensive repairs.
Failure to return all original accessories.
Failing components such as webcam, wifi, microphone, speakers....
Stickers or markings that cannot be removed.
Battery level must be above 60%

Value-loss : 60-90% of market value

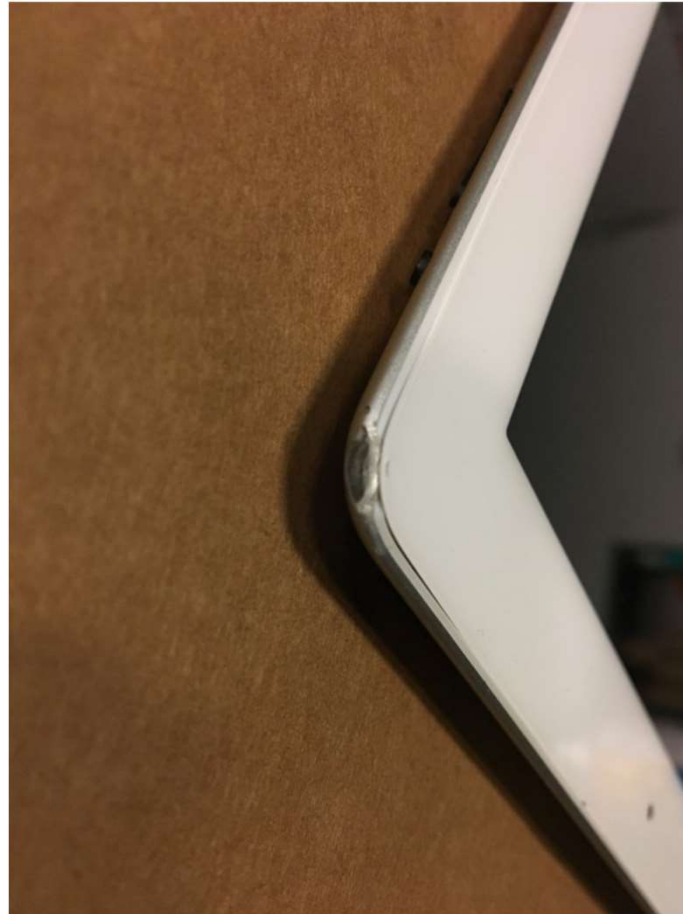
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GRADE C



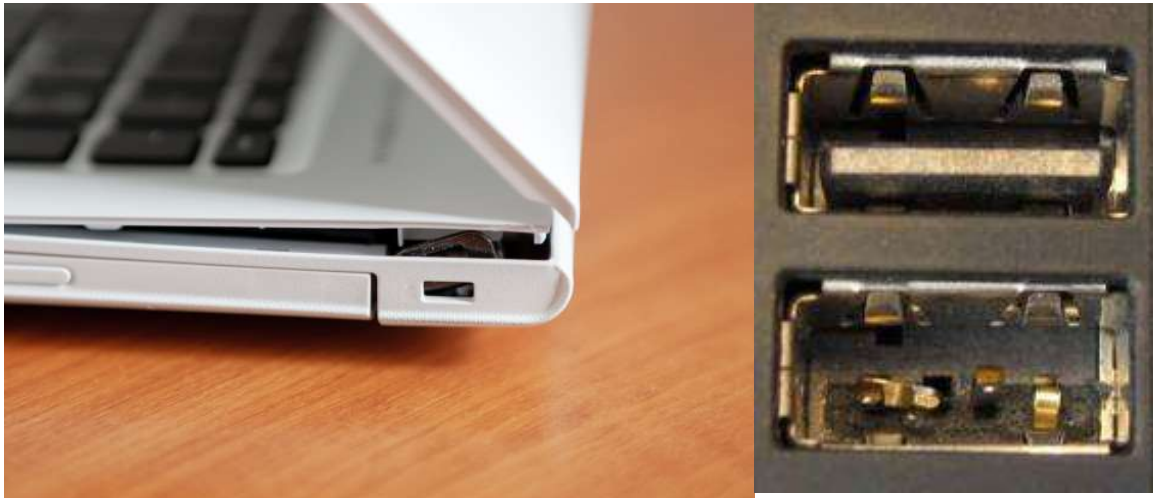
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GRADE C



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GRADE D (beyond Repair)

Grade D

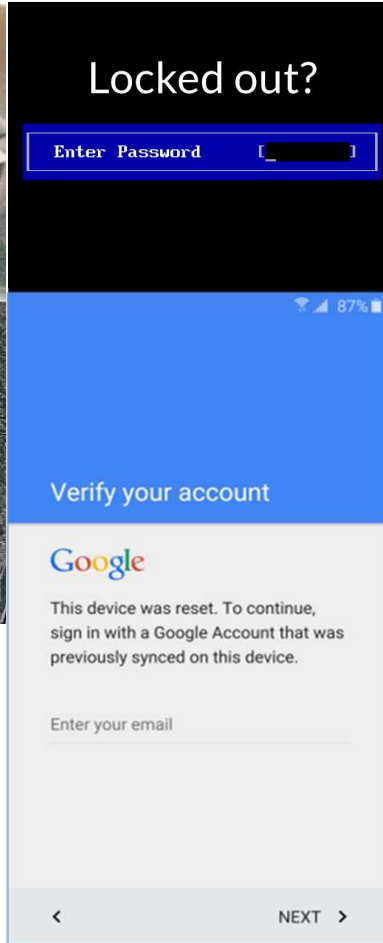
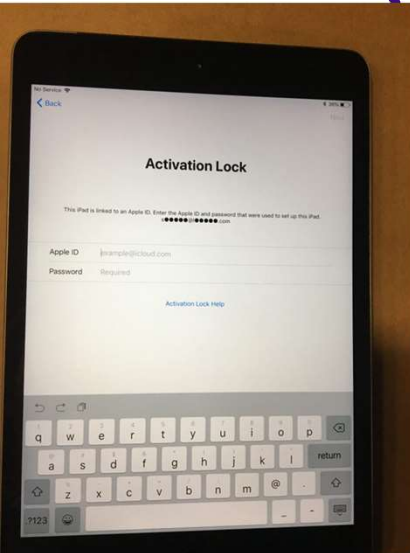
If the Laptop/Desktop/Smartphone/Tablet/Desktop/Smartphone/Tablet sustains damages so severe that the repair cost exceeds the Laptop/Desktop/Smartphone/Tablet/Desktop/Smartphone/Tablet's residual value, it may be deemed "beyond economical repair." In this case, the Laptop/Desktop/Smartphone/Tablet/Desktop/Smartphone/Tablet is often considered a total loss.

It also encompasses any locking systems or security measures that prevent normal use, such as iCloud lock for Apple devices, Google lock for Android devices, BIOS lock, or any other security mechanisms that hinder access to the Laptop/Desktop/Smartphone/Tablet's functions.

Value-loss : 100% of market value

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GRADE D (beyond Repair)



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